

NEWSLETTER

November 2019

Welcome to your new look Central Victoria Livestock Exchange (CVLX) newsletter, which will be released twice per year in order to keep you updated on CVLX operations, our ongoing projects and new initiatives.

The first year of operations at the new facility has been simultaneously rewarding and challenging. Our efforts continue to focus on holistic outcomes targeted at improving the services provided at the facility whilst attempting to provide ongoing improvements to matters of concern raised.

It is with great pleasure that we celebrate the CVLX one year anniversary of operations at the new location. The Anniversary Breakfast was held in conjunction with the October Store Sale on Friday 18th October. The event was well attended by agents, vendors, buyers, transporters and the general public. The owners and managers of CVLX would like to take the opportunity to thank you all for your support.



Operations Manager, Jarrod Koch (L) and Assistant Operations
Manager, Rob Modistach (R)

CVLX would like to deliver a huge thank you to our special guests, Cr Grant Tillet, City of Ballarat representatives Mr Terry Demeo and Ms Siobhan Dent, and Ben Fahy and Marnie Dortmans from Agriculture Victoria and all our operating agents.

Following a welcome from AAM Investment Group CEO, Tim Gallagher, we heard from Cr Tillet who acknowledged both the highlights and some of the concerns that have occurred during the first year of operations at the new CVLX facility.

Cr Tillet acknowledged that "no one can deny the importance of the facility and no one can deny the success of the facility". We thank Cr Tillet and the City of Ballarat Council for their ongoing support.

COMMUNITY OPEN DAY

CVLX will host a Community
Open Day on Saturday 7
December from 10am until 2pm.

This day will provide an opportunity for community members to access all areas on site and have their questions answered.

CVLX staff will be on hand to take guided tours and talk about the operations on site. A free sausage sizzle will be on offer so please come on down and check out the facility.

CVLX supported two charities through various competitions during the One Year Anniversary event. These were Blaze Aid, a national volunteer-based organisation that works with families and individuals in rural Australia after natural disasters and 'The Ballarat Foundation' who support the local community through programs, grants and advocacy projects.

CVLX is looking forward to working with vendors, buyers, agents and transporters throughout the next 12 months to further improve the services provided at CVLX, whilst also working closer with the local community to further improve what we do.

The facility provides a crucial service to the region's livestock industry as a critical link in the supply chain in Australia and provides significant economic stimulus to a vast array of business in the broader Ballarat and Central Victoria region, so it is important for our business to ensure a positive performance on all levels.

Here's to another great year at CVLX!



(L - R): Leo White, TB White & Sons, Jarrod Koch, CVLX, Graeme Nicholson, Elders, Cr Grant Tillet, City of Ballarat, James Thompson, CVLX, Ms Siobhan Dent and Mr Terry Demeo, City of Ballarat.



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ODOUR UPDATE

It is well known there has been a large amount of feedback and general comments around operational matters at the site and specific concerns relating to odour prevention through the commissioning of this site.

There has been significant refinement of operational processes throughout this period that have been incorporated in a new odour management plan for the site.

As part of the revised procedures routine inspections are undertaken to assess for odour sensitivity to assist CVLX in identifying and managing odour sources so that targeted action can occur to minimise issues moving forward.

The way feedback is received by site management does affect if and how they can respond to concerns and as such direct, timely contact is preferable, even if this is made in conjunction with EPA contact.



FEEDBACK SOURCES - BREAKDOWN %

How to get in contact?

- Direct via email: Some community members forward the exact report they send to the EPA which is very helpful. The email address feedback@cvlx.com.au goes to a shared mailbox, sending a notification to five different people.
- Direct via the hotline: The hotline is an alternative to the email. It is a human answering service that takes your comments and details and then notifies those same 5 people by text and email. This ensures that someone will be available to investigate and call back, if requested. The hotline can also be used anonymously.
- Indirect via the EPA: Through the EPA you can raise your concerns by calling the Pollution Hotline on 1300 372 842 or reporting it online via their website epa.vic.gov.au

ENGAGEMENT PLAN

CVLX has been working hard on the commissioning of operations to the Miners Rest location. The methods and processes attempted in the planning and commissioning stage of the project to ensure open, direct communication have been found to be less than ideal, so CVLX has sought assistance to help improve our engagement with our nearest neighbours and the broader community as a whole.

CVLX has been working with both the EPA and representatives of the local neighbouring community to seek direct feedback and assist us in the early stages of implementing revised processes where possible, with this newsletter being one of the tools.

The full community engagement plan can now be viewed on the 'Community' section of the CVLX website – www.cvlx.com.au

The goals of the plan are:

- To meet reasonable community expectations regarding the way CVLX provides information and responds to community concerns
- To build greater community understanding of the CVLX facility and its operations, its commitment to social and environmental responsibility and its importance to the local economy and
- To build positive relationships with local community members that are based on open, direct, authentic and timely communication

CVLX is looking forward to implementing the recommendations outlined in this plan and improving engagement with our nearest neighbours and the broader community as a whole.

CVLX COMMUNITY GRANTS PROGRAM

FY20 Community Grants have been awarded. CVLX had several applicants that had great projects planned for their community groups focusing on Quality Food Production and Agriculture, Community Safety and Participation and Environmental Improvements.

\$7,007 worth of grant funding has been awarded to the Miners Rest Primary School for their project *Kitchen Garden Programme*. The program commenced in 2014 and has recently opened a café in the school grounds. The funding has provided the school with an industrial dishwasher for the café. The kitchen was officially opened on November 15.

\$7,975 worth of grant funding has been awarded to the Miners Rest Mechanics Institute Community Hall for their project Audio Visual Equipment. The Miners Rest Community Hall is undergoing a refurbishment. Upgrades to the AV system will ensure that the hall is a more attractive option for community events to be held in the future.





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THE RESULTS

CVLX has seen positive results and records broken over the past year and we congratulate agents and their vendors on acheiving these.









THROUGHTPUT - FIRST FULL YEAR OF OPERATIONS

A special mention goes to TB White vendors, KP Maher and Sons and David Baird, whose lambs made consistently high prices during the year and set the Victorian record at \$354/hd.

For further information on sales and CVLX operating agents, visit the CVLX website - www.cvlx.com.au



If getting in touch because of an odour complaint, it is most helpful if you can give a description of the odour, the time and length encountered and your location or general direction. Having this information makes it easier to identify and address specific sources.

Contacting CVLX directly makes it easier to identify and address any concerns





WELCOMING THE CVLX ASSISTANT MANAGER

CVLX is pleased to announce the appointment of its' new Assistant Manager – Rob Modistach – who began in the role in July 2019.

Rob comes to the team having worked across various roles in both the pastoral and meat industries. He brings with him broad experience in the management of livestock, including significant experience in managing the animal welfare aspects across his previous roles. Rob said one of his key strengths is "a very good understanding of the grower's perspective" and wants to use that to help build on the outstanding reputation of RLX facilities.

"I love the challenge of the Sheep EID rollout across Victoria and making sure all aspects of the process from scanning right through to adding value to the sale process by weighing or identifying sheep and supplying more information on animals to all stakeholders in the supply chain." Rob understands that the rural industry is changing and believes that the "implementation of new technologies will ensure the current and future generations of producers will have more tools than ever before to allow informed decisions to be made."

Having been based in Central NSW previously, Rob has seen first-hand the effects of the current drought and the impact that it has on local and regional communities.

Robs focus in his new role will be ensuring CVLX remains an industry leader saleyard and a competitive, relevant force in the wider-agricultural industry by ensuring that all aspects of the yards are safe, efficient and adding value for the producer and buyer alike.

"I am very excited to put on the RLX uniform every morning and head to work at a well-designed, well-built, modern saleyard which is considered to be at the forefront of the industry", said Rob.

KEY DATES



COMMUNITY OPEN DAY

Saturday 7th December, 10am-2pm



SHEEP SALES

Every Tuesday, final 2019 sale on 17th December, recommencing on 7th January 2020



CATTLE SALES

Every Monday, final 2019 sale on 16th December, recommencing on 6th January 2020



DECEMBER STORE CATTLE SALE

Friday 20th November 2019



1ST CROSS EWE SALE

Friday 13th December 2019



1ST CROSS EWE SALE

Friday 3rd January 2020



ANNUAL WEANER & GROWN FEBRUARY STORE SALES VARIOUS

Fridays throughout February (7th, 14th, 21st and 28th)

CONTACT US

Feedback Email: feedback@cvlx.com.au

CVLX Feedback: 03 8657 0069

EPA Pollution Hotline: 1300 372 842

Website: www.rlx.com.au